

Customer identification by QR-code for delivery of waste

In order to identify whether our customers are private or businesses, we are now introducing an access system at our recycling stations. This introduction phase will last until September 2024. You will need a QR code that is scanned by our operators when you arrive at one of our recycling stations. This QR code is your "waste key".

The right to free delivery of waste does not apply to waste that has arisen in commercial activities. Companies have to pay for the waste they deliver to the recycling station.

Identification happens through a QR code that the subscriber or company retrieves on their mobile phone.

The QR code can be retrieved in two ways to your mobile, and you can also save a shortcut for later retrieval. You can either choose option 1 or option 2.

A real card is another solution that can be used if the subscriber/company cannot use the digital waste key on the mobile. The card can be ordered on MNA's website, by e-mail firmapost@mna.no or by telephone at: 74 28 17 60. MNA will send an invoice for administration fee of NOK 250/card.

Option 1 - login through the "MinRenovasjon" app

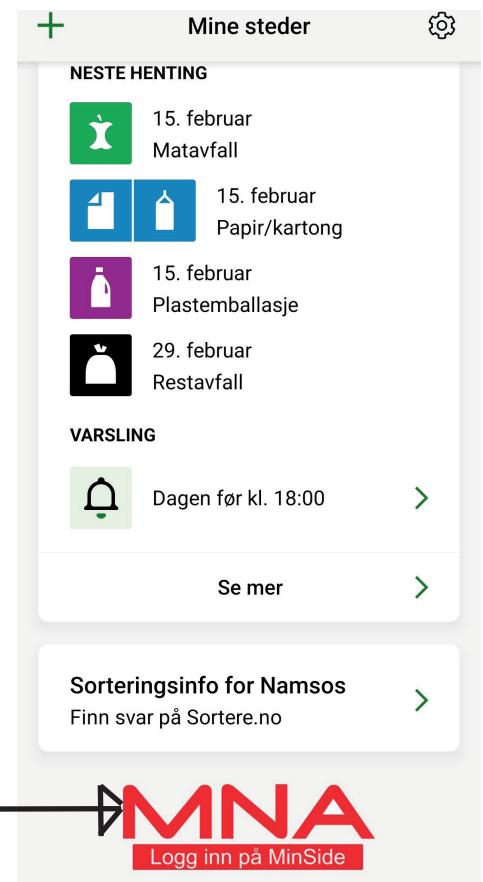
If you already have the app, you do not need to download it. If not; download the app: "MinRenovasjon"



Press "Log in to MinSide"

Requires login with "BankID" the first time.

The next time you open the app, you don't need to log in to get a QR code. Just click on the MNA logo at the bottom - then you will get your waste key.



Option 2 - login via browser

Open the browser on your phone. Enter the URL:

minside.mna.no

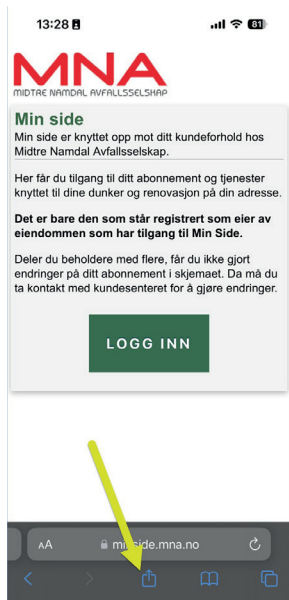
Log in with "BankID" and retrieve the QR code by pressing "Waste key".

The next time you open the shortcut, you don't need to log in to get the QR code. Just click on the "waste key" on the page that appears.

Save shortcut to "MinSide":

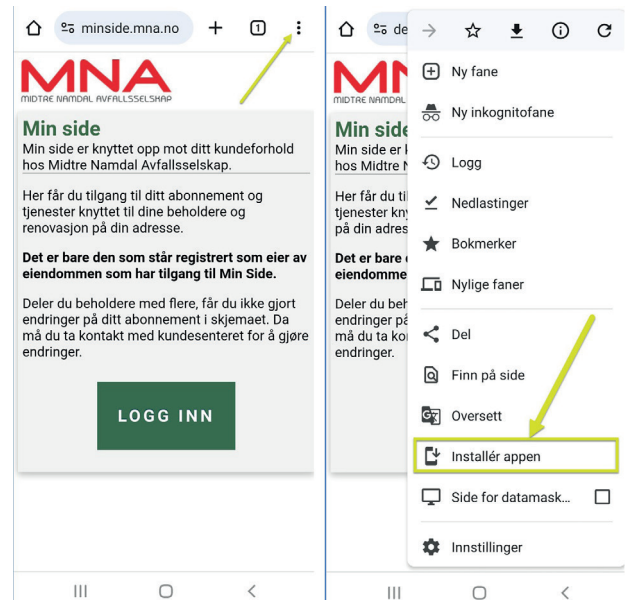
iPhone

Press the share button. Then select from menu: "Add to Home screen".



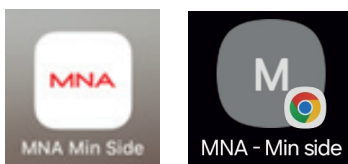
Android

Press the Menu button and select "Install the app"



Shortcut to MinSide

The icon on the screen looks like this:



Sharing of access to the waste key:

You can give other members of your household access to the QR code this way:

Enter the mobile number and "Share access" (DEL TILGANG). Your household member will then receive an SMS with a link to his/her QR code.

On this page you also can remove access that has been given.

